

Inland Empire



**Children's Medical Group**

7101 Magnolia Avenue, Suite A • Riverside, CA 92504

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[www.iecmg.org](http://www.iecmg.org)

## **OFFICE POLICY**

### **CALL POLICY**

We are a group of four board certified pediatricians who share call. After office hours, the ON CALL physician responds to emergency calls. Children needing hospitalization will be followed by our pediatric group until hospital discharge is appropriate. We are affiliated with Riverside Community Hospital and Parkview Community Hospital in the city of Riverside. Our physicians personally visit their newborn patients in the nursery within twenty four hours of delivery.

### **APPOINTMENT POLICY**

Appointments for sport and well-baby physicals can be made by phone daily during business hours. All immunizations required by the state of California are available at our office. Sick patients are welcomed to request same day appointments. We encourage you to drop off forms that need to be filled out during business hours; however please allow our physicians 24-48 hours to complete your requests. Medication refill requests are taken daily during business hours, please realize that our physicians will not refill medications after-hours nor during the weekend. We have bilingual staff to help expedite services for our Spanish patients.

### **ACCEPTED INSURANCE PLANS:**

We accept insurance plans from most HMO's and PPO's. If you do not see your provider or plan on this list, please do not hesitate to contact us at (951) 689-9220.

- Aetna
- Blue Cross
- Blue Shield
- Cigna
- Exclusive Care
- Health Net
- Pacific Care
- United Healthcare
- Operating Engineers
- TRI-Care

Molina and IEHP are also accepted insurances.